



## **Terms & Conditions**

### **We value and appreciate your business!**

In order to serve you better, please read these terms and conditions of sale. Our helpful staff would love to answer any questions you may have.

### **Terms**

Our preferred terms are credit card or COD. We accept Visa, MasterCard, and Discover. Credit card payments received after the time of shipment are subject to a 2% penalty. We are happy to give terms of Net 30 after approving a complete Kidorable credit application. Credit must be approved prior to shipping. If you have your own credit sheet, please just fill in your name and sign our application plus whatever information is not already included on your credit sheet.

### **Programs and Discounts**

Retailers receiving benefits and discounts from our Sales Programs need to achieve minimum annual volume requirements (AMVR) to qualify for renewal of program terms of sale each calendar year.

### **Late payment**

Late payment of your invoices could affect the shipment of future orders. A 1.5% monthly finance charge may be applied to past due invoices.

### **Shipping**

Most orders ship within 2 days after approving credit. Some even ship sooner than that. Unless you request otherwise, all orders ship standard UPS Ground. UPS standard freight charges are added to the product invoice.

### **Minimum orders**

Our minimum opening order is \$350. Minimum reorders are just \$100. There are no minimums per size or style. A \$30 under minimum fee will be added to any reorder less than \$100.

### **Returns and credits**

Kidorable accepts returns on any merchandise for any reason within 7 days of delivery. A 15% restocking fee will be charged for any merchandise not in its original packaging and condition. Returns after 7 days are available for defective merchandise or guaranteed merchandise only. All returns must first be authorized by Kidorable. Please report any defects within 7 days of discovery. If Kidorable is not at fault, you will be responsible for round trip shipping charges.

### **Retail location approval**

Kidorable must approve all retail locations. Please notify us immediately if you plan to sell Kidorable from any location other than your shipping address, especially if you have multiple retail locations.

All internet retailers must be approved by Kidorable and sign the Kidorable Internet Retailer Agreement.